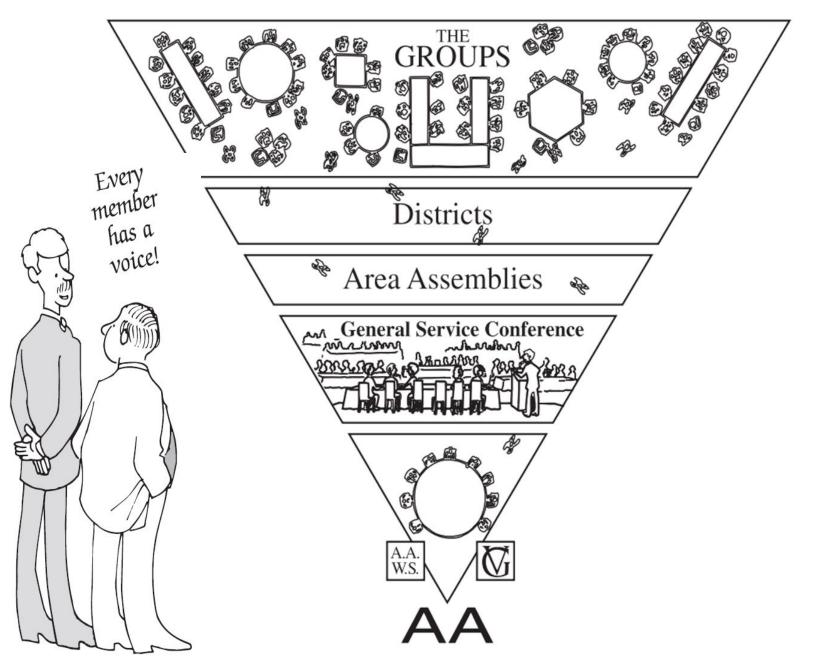


THE 69TH GENERAL SERVICE CONFERENCE OUR BIG BOOK – 80 YEARS, 71 LANGUAGES

"THE STRENGTH OF OUR WHOLE A.A. SERVICE STRUCTURE STARTS WITH THE GROUP AND WITH THE **GENERAL SERVICE** REPRESENTATIVES THE GROUP ELECTS. I CANNOT **EMPHASIZE TOO** STRONGLY THE GSR'S **IMPORTANCE." – BILL W.**



A.A. SERVICE MANUAL Combined With

TWELVE CONCEPTS

for WORLD SERVICE

by Bill W.

2018-2020 Edition REFLECTING ACTIONS OF THE 2018 GENERAL SERVICE CONFERENCE

services to groups Service G.S.O. The Grand A.A. literature. GS. R.—General service representative. The group contact with the General service representative.

GS. R.—General service representative. The group contact with the General service representative. The group contact with the General service representative. The group contact with the General service representative.

Office voting member of the area assembly. GSR. General St. General St. General St. General St. G. S. General St. G. S. General St. G. S. General St. G. S. General St. General St. G. S. Grapevine, Inc. is one of the two operating constitutions of the street operation. Grapevine operation. Office: voting member The international of the two operating corporations and find service Board and is responsible for Grapevine operations and find service Board and is responsible for Grapevine operations and find service Board and is responsible for Grapevine operations and find service Board and is responsible for Grapevine operations and find service Board and is responsible for Grapevine operations and find service Board and is responsible for Grapevine operations and find service Board and service Board other operations and finance and in print. A.A. Grapevine, including and in print. A.A. Grapevine for Grapevine operations and finance and in print. Board and is responsible for Grapevine or district contact with the contact of the contact with the contact of t wine and in prince and is responsed and is responsed to the group or district contact with the Grane Grapevine representative: the group or district contact with the Grane Grapevine representative:

Why Do We Need a Conference?

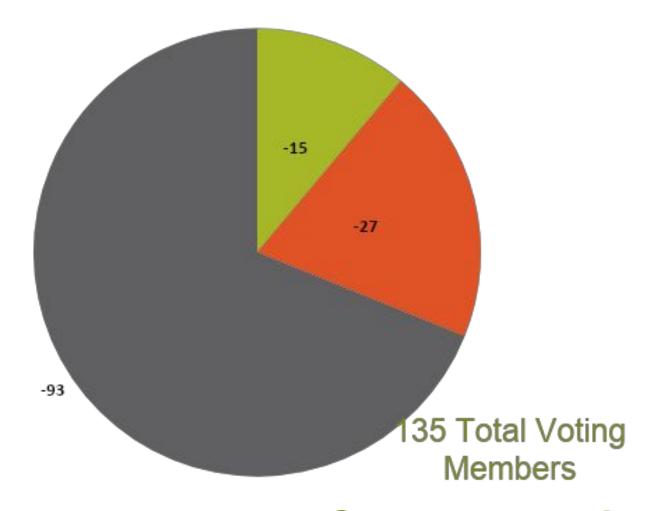
Why Bo Wh The late Bernard B. Smith, the Conference structure, answered the local trustees, and one of the architects of the Conference structure, answered to the local trustees, and one of the architects of the Conference structure, answered to the local trustees, and one of the architects of the Conference structure, answered to the local trustees, and one of the architects of the Conference structure, answered to the conference structure, and the local trustees and one of the architects of the Conference structure, answered to the conference structure, and the local trustees and one of the architects of the conference structure, and the local trustees and one of the architects of the conference structure, and the conference struc trustees, and one of the arctitude, answered trustees, and one of the arctitude, and trustees, and one of the arctitude, and trustees, a question superbly in his opening General Service Contention who still stumbles in the darkness one short the recovery of the alcoholic who still stumbles in the darkness one short to recovery of a child heims. the recovery of the account to ensure the recovery of a child being born to from this room. We need it to provide, in keeping with one of the story destined for alconoustil. I welfth a permanent haven for all alcoholics who, in the ages ahead, can find in AAA rebirth that brought us back to life.

We need it because we, more than all others, are conscious of the delay. ing effect of the human urge for power and prestige which we must ensure never invade A.A. We need it to ensure A.A. against government, while install ing it against anarchy; we need it to protect A.A. against disintegration with preventing overintegration. We need it so that Alcoholics Anonymous, a Alcoholics Anonymous alone, is the ultimate repository of its Twelve Steps. Twelve Traditions, and all of its services.

"We need it to ensure that changes within A.A. come only as a response to needs and the wants of all A.A., and not of any few. We need it to ensure that boors of the halls of A.A. never have locks on them, so that all people for all time of the halls of A.A. never have locks on them, so that all people for all time of the halls of A.A. never have locks on them. re an alcoholic problem may enter these halls unasked and feel welcome. Went ensure that Alcoholics Anonymous never asks of anyone who needs us what he race is, what his or her creed is, what his or her social position is."

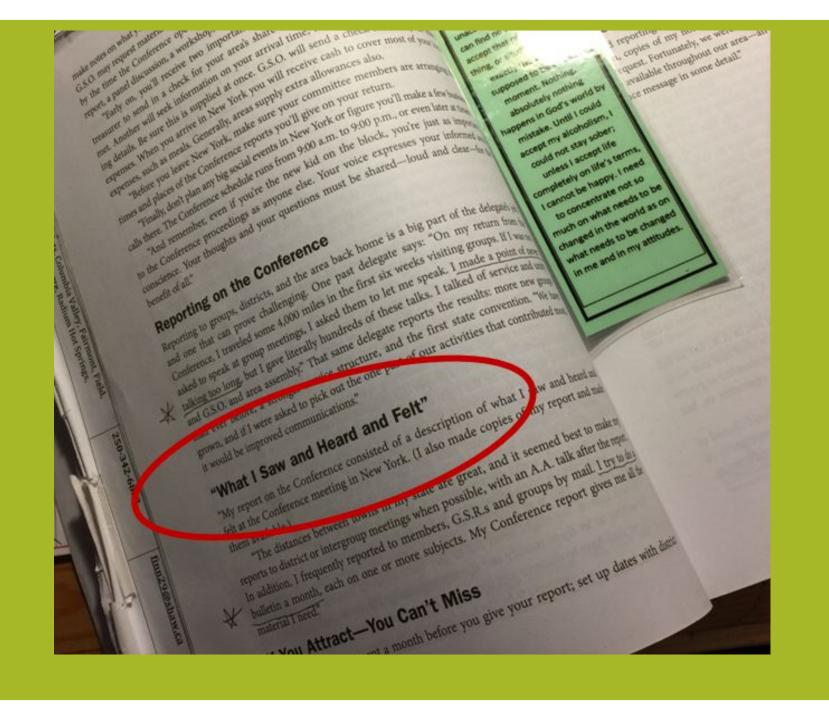
1 The 1969 dates.

Makeup of the 2019 General Service Conference

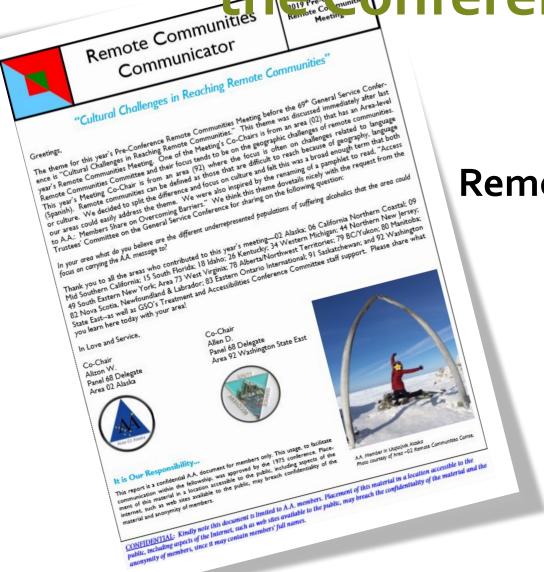


Meets <u>once</u> a year for <u>one</u> week





Saturday Meetings BEFORE the pre-conference of the property o



12X12X12=1728

Remote Communities

Delegates Only Meeting



Pacific Regional Trustee and



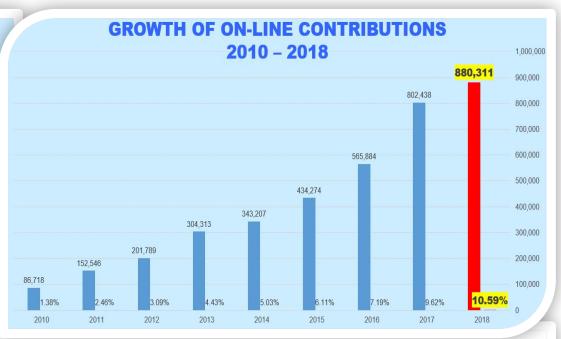
A.A. International





CONFERENCE COMMITTEE ON AGENDA

AROUND THE PICNIC TABLE AROUND THE PICNIC TABLE Pinance 2019 GSC David M. Morris, C.P.A. Class A (nonalcoholic) Trustee General Service Board Treasurer



GROUP SERVICES – 3 YEAR HISTORY

\$ in Thousands	2018	% of Total	2017	% of Total	2016	% of Total
Group Services Staff Assignment Activities	625	28.0	659	29.0	717	31.7
Box 459	219	9.8	209	9.2	222	9.8
French Services	23	1.0	22	1.0	24	1.1
Spanish Services	28	1.2	25	1.0	25	1.1
Special Needs	98	4.4	74	3.3	73	3.2
A.A. Directories	7	0.3	7	.3	11	.5
Records & Files Department	556	24.9	591	26.0	573	25.3
Contributions, Processing, Verification & Documentation	679	30.4	<u>688</u>	30.2	<u>619</u>	27.3
Total	2,235	100.0	2,275	100.0	2,264	100.0

2018 FINANCIAL HIGHLIGHTS

GENERAL SERVICE OFFICE 7th Tradition Contributions 8.4 M 8.2 M 0.2 M (2%) increase 8.4 M Essentially equal 11.4 M 10.9 M 0.4 M (4%) increase 10.2 M 1.2 M (12%) increase 10.2 M 1.2 M (61%) increase 10.2 M 10.2 M (6%) decrease 10.2 M 10.3 M 10.4 M (78%) decrease 10.4 M 10.5 M						
OFFICE 7th Tradition Contributions 8.4 M 8.2 M 0.2 M (2%) increase 8.4 M Essentially equal Cost of Services Provided to Fellowship Shortfall between 7th Tradition & Cost of Services Literature Profits 3.4 M 3.2 M 0.2 M (6%) increase 1.8 M 1.2 M (61%) increase Literature Profits 3.4 M 3.2 M 0.2 M (6%) increase 3.6 M 0.2 M (6%) decrease Net Income 0.4 M 0.5 M 0.1 M (20%) decrease 1.8 M 1.4 M (78%) decrease GRAPEVINE & LA VINA Average Circulation 72,300 68,102 1,126 (17%) better 75,329 3,029 (4%) decrease Net Income (Loss) (149 K) (271 K) 107 K (39%) better 126 K 275 K (218%) decrease General Fund support of La Viña service activity RESERVE FUND Coverage Ratio 9.7 months months months Increase of 0.2 (2%) months months	Amounts in \$					COMPARED TO 2017 ACTUAL
Cost of Services Provided to Fellowship Shortfall between 7th Tradition & Cost of Services 1.2 M 1.2 M (12%) increase 1.8 M 1.2 M (61%) increase 1.						
Shortfall between 7th Tradition & Cost of Services Literature Profits 3.4 M 3.2 M 0.2 M (6%) increase Net Income 0.4 M 0.5 M 0.1 M (20%) decrease Net Income (Loss) (149 K) (271 K) 107 K (39%) better 126 K 275 K (218%) decrease Reserve Fund Coverage Ratio 9.7 months Page 1.8 M 1.8 M 1.8 M 1.8 M 1.9 M (1.8 M) increase Required to budget 1.8 M 1.8 M 1.8 M (1.8 M) 1.8 M (1.8 M) (1.8 M) increase 1.8 M 1.8 M (1.8 M) decrease 1.8 M (1.8 M) decre	7th Tradition Contributions	8.4 M	8.2 M	0.2 M (2%) increase	8.4 M	Essentially equal
Cost of Services Literature Profits 3.4 M 3.2 M 0.2 M (6%) increase 3.6 M 0.2 M (6%) decrease Net Income 0.4 M 0.5 M 0.1 M (20%) decrease 1.8 M 1.4 M (78%) decrease GRAPEVINE & LA VINA Average Circulation 72,300 68,102 1,126 (17%) better 75,329 3,029 (4%) decrease Net Income (Loss) (149 K) (271 K) 107 K (39%) better 126 K 275 K (218%) decrease General Fund support of La Viña service activity 148 K 146 K 2 K increase 126 K 22 K (17%) increase RESERVE FUND Coverage Ratio 9.7 months months months months		11.4 M	10.9 M	0.4 M (4%) increase	10.2 M	1.2 M (12%) increase
Net Income 0.4 M 0.5 M 0.1 M (20%) decrease 1.8 M 1.4 M (78%) decrease GRAPEVINE & LA VINA Average Circulation 72,300 68,102 1,126 (17%) better 75,329 3,029 (4%) decrease Net Income (Loss) (149 K) (271 K) 107 K (39%) better 126 K 275 K (218%) decrease General Fund support of La Viña service activity RESERVE FUND Coverage Ratio 9.7 months months M - millions; K - thousands		3.0 M	2.7 M	0.3 M (7%) increase	1.8 M	1.2 M (61%) increase
GRAPEVINE & LA VINA Average Circulation 72,300 68,102 1,126 (17%) better 75,329 3,029 (4%) decrease Net Income (Loss) (149 K) (271 K) 107 K (39%) better 126 K 275 K (218%) decrease General Fund support of La Viña service activity RESERVE FUND Coverage Ratio 9.7 9.7 Equal to budget 9.5 months Increase of 0.2 (2%) months M - millions; K - thousands	Literature Profits	3.4 M	3.2 M	0.2 M (6%) increase	3.6 M	0.2 M (6%) decrease
Average Circulation 72,300 68,102 1,126 (17%) better 75,329 3,029 (4%) decrease Net Income (Loss) (149 K) (271 K) 107 K (39%) better 126 K 275 K (218%) decrease General Fund support of La Viña service activity RESERVE FUND Coverage Ratio 9.7 9.7 Equal to budget 9.5 months months M - millions; K - thousands	Net Income	0.4 M	0.5 M	0.1 M (20%) decrease	1.8 M	1.4 M (78%) decrease
Net Income (Loss) (149 K) (271 K) 107 K (39%) better 126 K 275 K (218%) decrease General Fund support of La Viña service activity RESERVE FUND Coverage Ratio 9.7 9.7 Equal to budget 9.5 Increase of 0.2 (2%) months M = millions; K = thousands						
General Fund support of La Viña service activity RESERVE FUND Coverage Ratio M - millions; K - thousands 148 K 146 K 2 K increase 126 K 22 K (17%) increase 126 K 9.7 Fundamental Support of La Viña service activity Proposition of La Viña service activity 148 K 146 K 2 K increase 126 K 22 K (17%) increase 126 K 126 K 127 Support of La Viña service activity 128 K 148	Average Circulation	72,300	68,102	1,126 (17%) better	75,329	3,029 (4%) decrease
RESERVE FUND Coverage Ratio M - millions; K - thousands Coverage Ratio M - millions; K - thousands Equal to budget months Equal to budget months Equal to budget months Figure 1	Net Income (Loss)	(149 K)	(271 K)	107 K (39%) better	126 K	275 K (218%) decrease
Coverage Ratio 9.7 9.7 Equal to budget 9.5 Increase of 0.2 (2%) months months M - millions; K - thousands		148 K	146 K	2 K increase	126 K	22 K (17%) increase
months months months months months months M - millions; K - thousands	RESERVE FUND					
	Coverage Ratio		Control of the Contro	Equal to budget		
	M – millions; K – thousands					14

A DOLLAR IS NOT WHAT IT USED TO BE

1935: \$1.00



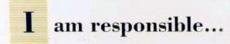
Remember inflation when deciding upon your 7th Tradition Self-Support Contributions for:

- Group Meetings
- Online Recurring Contributions
- Birthday Gifts
- November Gr Month

2019: \$18.55







When anyone, anywhere, reaches out for help, I want the hand of A.A. always to be there. And for that: I am responsible.

MEMBER SERVICES & STATISTICS – 3 YEAR HISTORY

	··· · ·····		•
	2018	2017	2016
Number of Members	<mark>1,418,177</mark>	1,381,954	1,362,402
Cost of Services per Member	\$8.06	\$7.40	\$7.27
7 th Tradition Self-Support Contributions per Member	<u>5.91</u>	<u>6.09</u>	<u>5.82</u>
Cost of Services NOT covered by Self-Support	2.15	1.31	1.45
Number of Groups	68,478	66,860	66,336
Cost of Services per Group	\$166.87	\$152.90	\$149.34
7 th Tradition Self-Support Contributions per Group	122.45	<u>125.78</u>	<u>119.62</u>
Cost of Services NOT covered by Self-Support	44.42	27.12	29.72
Percentage of Groups Contributing	41.3%	43.7%	41.5%
Number of Groups that Contributed	28,314	29,219	27,542
7 th Tradition Self-Support of Groups that contributed – Slide 8	\$237.35	\$231.34	\$234.41



\$7.40 CHALLENGE CAMPAIGN - 201

REGION	NUMBER OF	TOTAL	PERCENTAGE	DOLLAR AMOUNT	TOTAL \$	
MEGION	\$7.40 CONTRIBUTIONS	NUMBER OF CONTRIBUTIONS	OF TOTAL	OF \$7.40 CONTRIBUTIONS	AMOUNT CONTRIBUTION	**General Service Office PO Box 459
East Central	76	9,681	0.79	4,512	828,18	PO Box 459 Grand Central Station New York NY 10163-04
Eastern Canada	5	1,860	0.27	813	394,34	Amount \$
Northeast	124	18,188	0.68	12,958	1,916,79	
Pacific	294	22,524	1.31	24,202	2,074,063	
Southeast	131	14,785	0.89	8,544	1,582,557	0.5
Southwest	48	8,685	0.55	5,618	841,639	0.6
West Central	32	4,569	0.70	1,330	400,889	0.3
Western Canada	18	1,724	1.04	2,445	236,598	1.0
No Region Applicable	1	213	-	<u>185</u>	<u>34,261</u>	0.5
Total	<mark>729</mark>	82,229	0.89	60,60 <mark>7</mark>	8,309,319	0,7

Area CHALLENGE August 6, 2019

2018 **Number of Members**

1,418,177

GSO Services Cost \$11,426,835

\$8.06 per member per year

- Pass a special basket in every group -
- . Every member contributes \$8.06 on or before 8/6 -- Groups send contributions to GSB** after 8/6 -
- Areas could cover their own share of GSO Services for one year - contributions can be made online at aa.org

\$8.06 on 8/6!!

**General Service Office PO Box 459 Grand Central Station	GROUP NAME/NUMBER MEMBER NAME ADDRESS	
Grand Central Statute New York NY 10163-0459 Amount \$	2019 Contribution for Created by Oregon Area SS	\$8.06 on 8/6 CHALLENGE May 2019

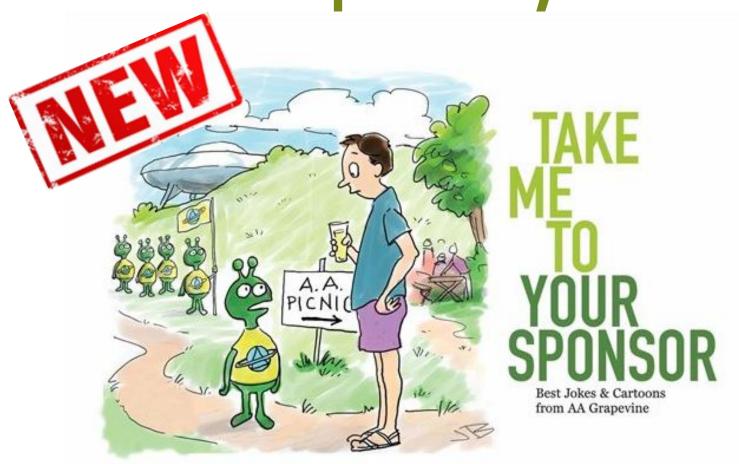
AA Grapevine, Inc. and LaVina





- 12 Grapevine Magazines
- 6 La Vina Magazines
- 365 Daily GV Quotes
- 52 Weekly LV Quotes
- One Big Tent
- AA in the Military
- Frente a Frente
- La sobriété émotive
- Full Color La Vina
- Outside Sales
- More Translation
- Fellowship Feedback

AA Grapevine, Inc.



A.A. World Services

2018 AAWS Expenses

- New positions
- Enterprise Resource Planning (ERP) project
- Communications audit project
- Legal review of all contracts
- \$135K settlement for the Printer's Manuscript Case

2018 AAWS Savings Initiatives	Current	Future Years
Credit card processing	\$285,000	\$360,000
Shipping and warehousing	\$150,000	\$150,000
Manufacturing	\$150,000	\$150,000
French translation	\$ 25,000	\$ 25,000
Other services in-house	<u>\$ 25,000</u>	<u>\$ 25,000</u>
Total savings	\$635,000	\$710,000

A.A. World Services

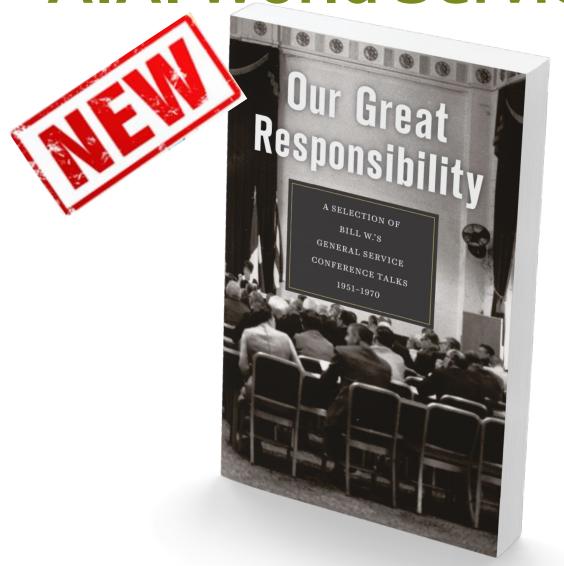
Day-to-Day Work

- 1,641 new groups listed
- Website received 15 million+ hits
 - -Responded to 431 emails regarding the website
- Answered almost 100K emails and phone calls
- Coordinated more than 30 national CPC conferences
- Answered 1,600 requests for information from Archives
- Welcomed over 3,000 visitors to the office

Publishing Activity

- Completion of the Navajo translation of Alcoholics Anonymous
- 21 translations of our Big Book in process
- 265 licenses completed in 2018 compared to 73 in 2017
- Daily Reflections video project
- Audio/video strategy
- YouTube channel

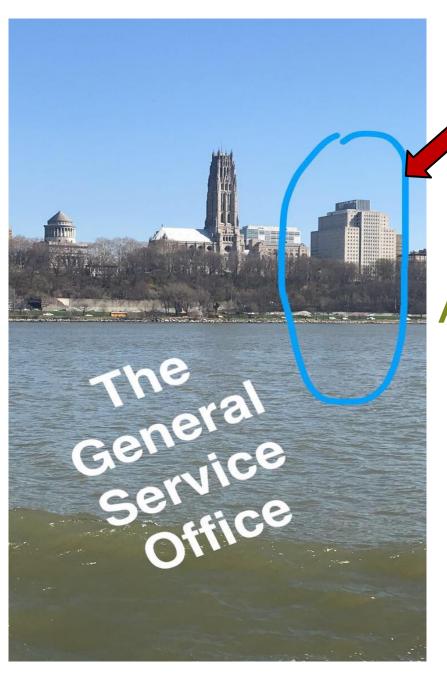
A.A. World Services



Workshop

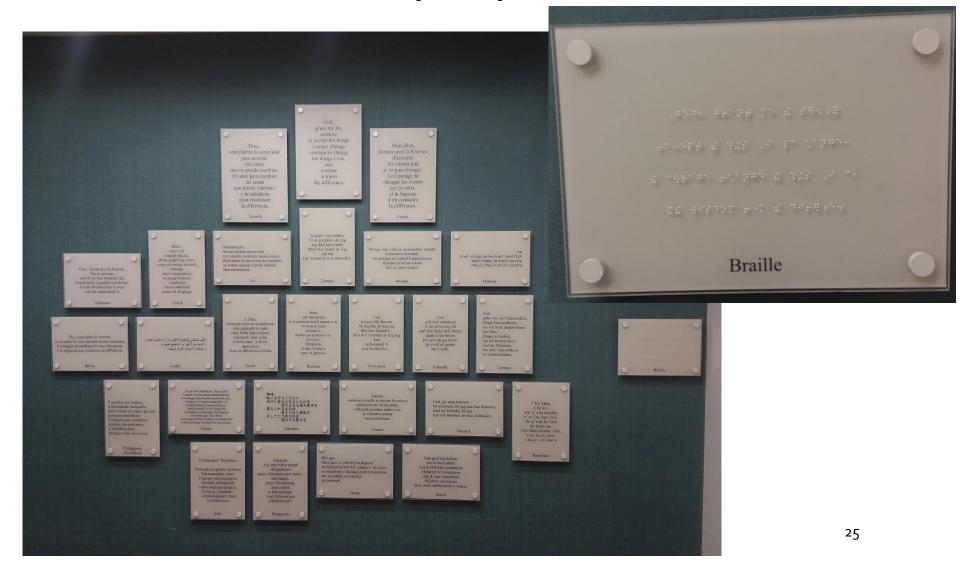
Clarity of Purpose: Addressing the Needs of Our Meetings



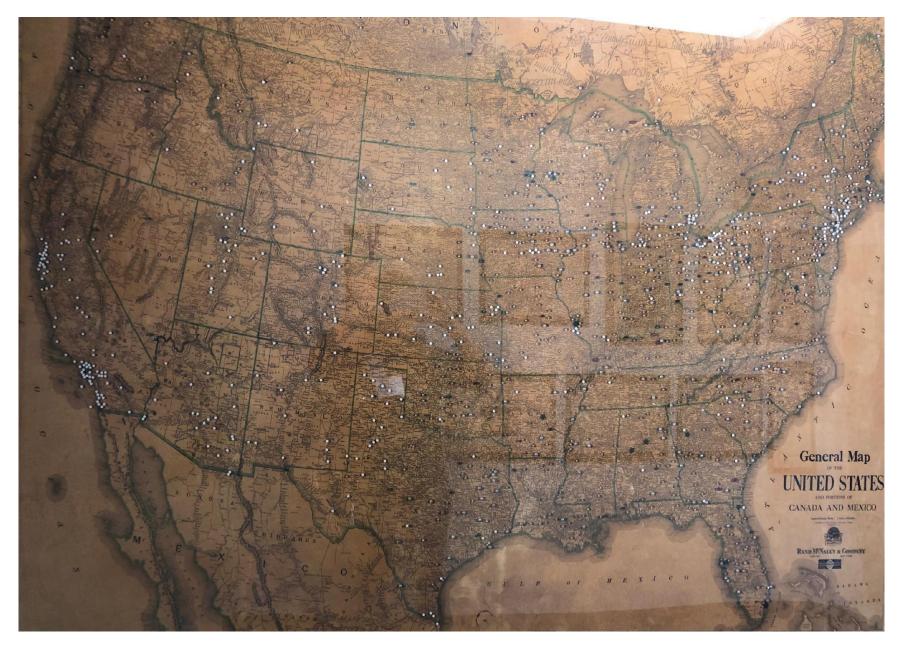


Your
Alcoholics Anonymous
General Service Office
475 Riverside Drive
11th Floor

General Service Office Serenity Prayer Wall







AGENDA

2020 General Service Conference Theme

A Clear Vision for You

2020 General Service Conference Presentation/Discussion Topics

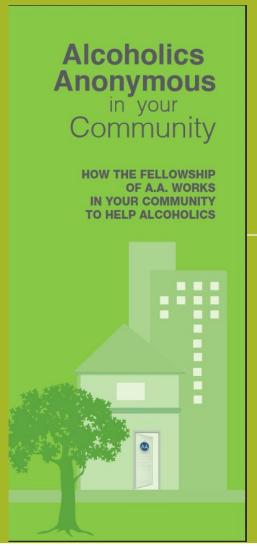


Recovery – Who is missing in our rooms?
Unity – Practicing our principles
Service – Keeping A.A. Relevant

2020 General Service Conference Workshop Topics

Attraction Through Action

COOPERATION WITH THE PROFESSIONAL COMMUNITY (CPC)



The committee recommended that the text "They may help arrange hospitalization" be removed from the section:

"What can you expect from A.A.?" in the pamphlet "Alcoholics Anonymous in Your Community."

PASSED - Yes 123 / No 4

COOPERATION WITH THE PROFESSIONAL COMMUNITY (CPC)



Additional Committee Considerations: Discuss progress on implementation of A.A.W.S. LinkedIn page

Found at GSO:

The caption reads, "CPC exhibit at the 28th International Congress in Washington D.C., 1968. An early opportunity to foster relations between professional agencies and A.A."





CORRECTIONS



Review Conference committee composition, scope and procedure.

"The purpose of the committee will be to encourage A.A. members to assume responsibility to carry the message to alcoholics who cannot, of their own free will, seek A.A. help."

Be revised to read:

"The purpose of the committee will be to encourage A.A. members to assume responsibility to carry the message to alcoholics who cannot seek A.A. help **outside the walls**."

FAILED - Yes 47 / No 84 Vote to reconsider FAILED Yes 61 / No 65





Additional Committee Considerations:

Request for a review of all corrections related literature in order to make the language more modern and inclusive.

CORRECTIONS



Additional Committee Considerations:
Request that the General Service Office establish and help maintain a database of Correctional Facilities in each service area in the U.S. and Canada and the status of meetings held therein.

FINANCE



Conference Area Delegate Fees				
	150			
150	200			
200	300			
300	400			
400	600			
600	800			
800	1,200			
1,200	1,600			
1,600	1,800			
	150 200 300 400 600 800			

Full Cost of Conference – 2019 - \$ 8,300

Additional Committee Considerations:
Review suggested area contribution for delegate
expense for the Conference

FINANCE



Bequest Contribution Limits				
1967	100	200		
1972	200	300		
1979	300	500		
1986	500	1,000		
1999	1,000	2,000		
2007	2,000	3,000		
2012	3,000	5,000		
2019	5,000	10,000		

The committee recommended that the level of \$5,000 for individual bequests to the General Service Board from A.A. members be raised to \$10,000.

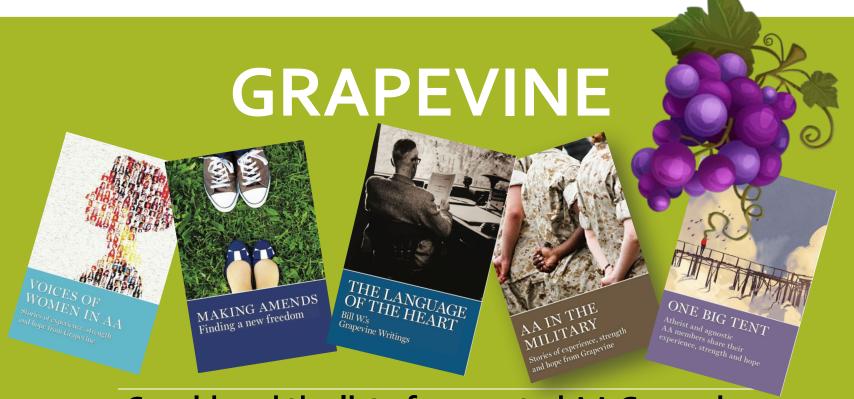
PASSED-Yes 113 / No 18

FINANCE



Individual Contribution Limits					
1967	100	200			
1972	200	300			
1979	300	500			
1986	500	1,000			
1999	1,000	2,000			
2007	2,000	3,000			
2018	3,000	5,000			

Additional Committee Considerations:
Review the Conference-approved maximum annual contribution of \$5,000 to the General Service Board from an individual A.A. member.



Considered the list of suggested AA Grapevine book topics for 2020 and later







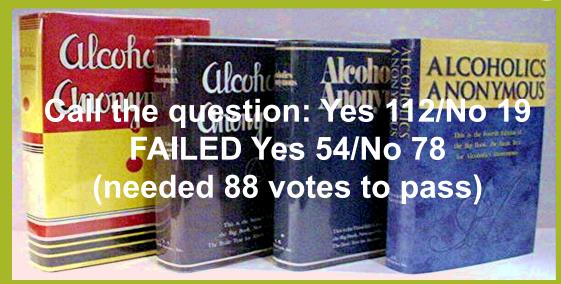


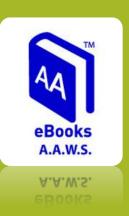




Alcoholism At Large The purpose of this page is to oner information that may further readers' understanding of the medical, legal and social aspects of alcoholism; the severity and international scope of the illness; and the worldwide efforts being made to combat it. Publication here does not imply endorsement or affiliation. AA does not conduct or participate in research, nor does it hold any opinion on research conducted by others.

Additional Committee Considerations: Request to remove the "Alcoholism at Large" section from AA Grapevine







The committee recommended that a draft Fifth Edition of Alcoholics Anonymous be developed and a progress report be brought to the 2020 Conference Literature Committee, minding the 1995 Advisory Action that:

The first 164 pages of the Big Book, Alcoholics Anonymous, the Preface, the Forewords, "The Doctor's Opinion", Dr. Bob's Nightmare," and the Appendices remain as is.

Review progress report on the update regarding text on anonymity to the pamphlet "Questions and Answers on Sponsorship."

 Under the section, "What does a sponsor do and not do?" Page 13

Emphasize the relevance and spiritual value of anonymity, both on a person to person basis, as well as at the public level including social media.



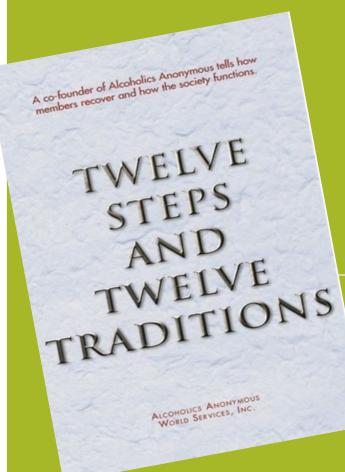
(Continued)

 Under the section, "How can a sponsor explain the A.A. program?" Page 15

Many sponsors discuss the significance of anonymity at a personal level and public level early on. Anonymity at a personal level provides protection for all members from the identification as alcoholics, a safeguard often of special importance to newcomers. At the public level of press, radio, films and other media technologies, such as the internet, anonymity stresses the equality in the Fellowship of all members by putting the brake on those who might otherwise exploit their A.A. affiliation to achieve recognition, power, or personal gain. The sponsor is quick to point out the benefit of anonymity at this public level. Sponsors may provide examples from their own experience of maintaining public anonymity.

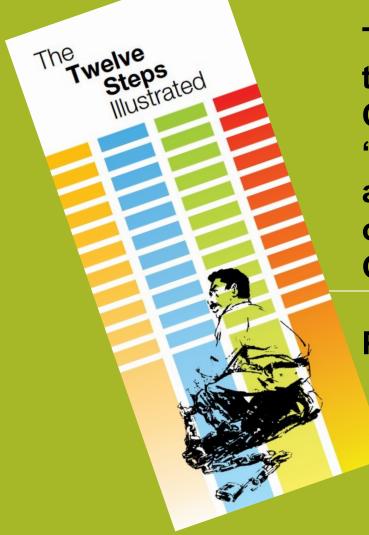


Additional Committee Considerations:
Review proposed revision to A. A. World Service
"Policy on Publication of Literature:
Updating Pamphlets and Other A.A. Materials"



The committee recommended that text be added to the forward of the book Twelve Steps and Twelve Traditions as follows:

A.A's Twelve Concepts for World Service are an interpretation of A.A's world service structure. The Concepts provide guidelines for carrying the message to thousands of suffering alcoholics yet to come. They aim to record the 'why' of our service structure. They may be found the A.A. Service Manual combined with the Twelve Concepts for World Service." **FAILED - Yes 25 / No 106**



The committee recommended that the trustees' Literature Committee update the pamphlet "The Twelve Steps Illustrated" and bring back a progress report or draft pamphlet to the 2020 General Service Conference.

PASSED - Yes 118 / No 9

THIS IS AN OPEN MEETING OF ALCOHOLICS ANONYMOUS

This is an open meeting of Alcoholics Anonymous. We are glad you are all here — especially newcomers. In keeping with our singleness of purpose and our Third Tradition which states that "The only requirement for A.A. membership is a desire to stop drinking," we ask that all who participate confine their discussion to their problems with (The 1987 General Service Conference made this statement available as an A.A. service

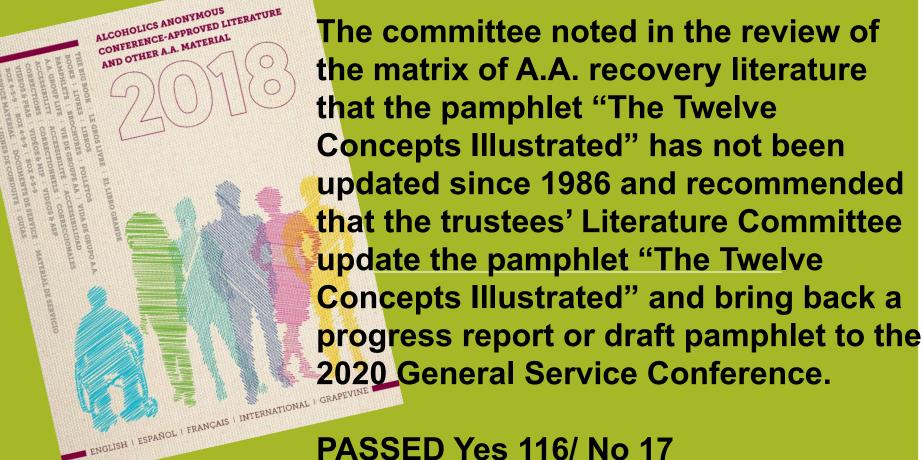
alcohol.

piece for those groups who wish to use it.)

F-17

The committee recommended that "Nonalcoholics may attend open meetings as observers" be added as the final sentence to the "Open Meeting" side of the Primary Purpose (Blue) Card.

FAILED - Yes 32 / No 100



PASSED Yes 116/ No 17

POLICY & ADMISSIONS

SUNDAY MONDAY TUESDAY WEDNESDAY THURSDAY FRIDAY SATURDAY						
SONDAY MONDAY TOESDAY THURSDAY					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30

Dates for the 2022 General Service Conference.

April 24-30, 2022 in Brooklyn, NY



The Committee recommended to allow for discussion the "Process for Polling the G.S. Conference between Annual Meetings."

Currently reads:

The original poll will be emailed by 2pm and discussion will open that day and remain open for two weeks.

Replaced with:

The original poll will be emailed by 2pm and discussion will open that day and remain open for one week. Voting will commence on day seven at 2pm after discussion closes.

PASSED - Yes 125 / No 2



The committee recommended that the trustees' Committee on Public Information develop a plan to produce video shorts based on current A.A. pamphlets that provide information about A.A. to the public and that a report be brought back to the 2020 Conference Committee on Public Information.

PASSED - Yes 122 / No 4

YOUNG PEOPLE'S VIDEO

(DV-10) \$10.00 A collection of 4 videos on one DVD in which A.A. members who got sober in their teens and early twenties talk about their experiences in Alcoholics Anonymous. The videos, which run about 5 minutes each, were submitted by the members themselves and are anonymity protected. English, French and Spanish compilation. Subtitled.



VIDÉOS DES JEUNES

(DV-10) \$10.00 Une compilation de 4 vidéos sur DVD où des membres des AA qui sont devenus abstinents à l'adolescence ou lorsqu'ils etaient jeunes adultes parlent de leur expérience chez les Alcooliques anonymes. Les vidéos, d'une durée approximative de 5 minutes chacune, ont été soumises par les membres eux-mêmes et on y protège l'anonymat. Anglais, français et espagnol (compilation). Sous-titré.

VIDEOS DE JÓVENES

(DV-10) \$10.00 Una colección de 4 videos en un DVD en los que miembros de A.A. que lograron la sobriedad cuando eran adolescentes o tenían poco más de veinte años hablan acerca de sus experiencias en Alcohólicos Anónimos. Los videos, que duran unos 5 minutos cada uno, fueron sometidos por los miembros y tienen el anonimato protegido. Inglés, francés, español (compilación). Subtitulado.

YOUNG PEOPLE'S "ANIMATION" VIDEO

(DV-15) \$10.00 Young people share their A.A. recovery stories in an animated DVD format. English, French and Spanish compilation. 4½ minutes each. Closed captioned. Set of 4 DVDs.

VIDÉO « ANIMATION » POUR LES JEUNES

(DV-15) \$10.00 Les jeunes partagent leur histoires chez les Alcooliques anonymes sur DVD animé. Anglais, français, espagnol (compilation). 4½ minutes chacune. Sous-titré. Jeu de 4 DVDs.

VIDEO DE LOS JÓVENES "ANIMACIÓN"

DOORS

(DVP-06) \$10.00 Data DVD. Animated PSAs with voiceover narration by members sharing their stories; 30-, 60and 120-second versions. Subtitled.

Doors

PORTES

(FDVP-06) \$10.00 Data DVD. MIP animé avec narration en voix hors champ par des membres qui partagent leurs histoires; versions en 30, 60, et 120 secondes. Sous-titré.

PUERTAS

(SDVP-06) \$10.00 Data DVD. ASPs animados con historias narradas por miembros de A.A. con voz en off; versiones de 30, 60, y 120 segundos. Subtitulado.

MY WORLD

(DVP-04) \$10.00 DVD.

PSAs portraying alcoholics realizing the impact of alcohol on their lives, 15-, 20-, 30- and 60-second versions. Subtitled

MON UNIVERS

(FDVP-01) \$10.00 DVD.

MIPs décrivant les alcooliques réalisant l'impact de l'alcool sur leur vies. Versions en 15, 20, 30 et 60 secondes. Sous-titré.

MI MUNDO

(SDVP-04) \$10.00 DVD.

ASPs que describen a los alcohólicos que se dan cuenta del impacto del alcohol en sus vidas. Versiones en 15, 20, 30 y 60 segundos. Subtitulado.

COMPILATION VIDEO OF PSAS

(DVP-29) \$5.00 This compilation video of all current PSAs, which includes the Spanish and French, is intended for internal use by committees. Not broadcast quality.

VIDÉO-COMPILATION DES MIP

(DVP-29) \$5.00 Cette vidéo-compilation de tous les MIP actifs, incluant les versions espagnoles et anglaises, est réservée à

The committee recommended that the video PSA "My World" be discontinued.

PASSED - Yes 124 / No 6

The committee recommended that in keeping with the 2011 Advisory Action regarding the "Policy on Actors Portraying A.A. Members or Potential A.A. Members in Videos Produced by the General Service Board or its Affiliates, "that the policy be reaffirmed that full-face actors (not A.A. members) may be shown provided that the character being portrayed is not "a potential A.A. member" or A.A. member."

MOTION TO AMEND - PASSED - Yes 104 / No 19

The committee recommended that the "Policy On Actors Portraying A.A. Members or Potential A.A. Members in Videos Produced by the General Service Board or its Affiliates be reaffirmed.

PASSED - Yes 101 / No 22



The committee recommended that two PSAs be produced in 2019 at a cost not to exceed \$50,000 for each PSA and that if full-face characters are shown, to include an "actor portrayal" disclaimer on screen.

MOTION TO AMEND – PASSED - Yes 126 / No 4



The committee recommended that two PSAs be developed at a cost not to exceed \$50,000 for each PSA and that if full-face characters are shown, to include an "actor portrayal" disclaimer on screen.

PASSED - Yes 115 / No 13

PUBLIC INFORMATION The committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing an only in the committee recommended that text addressing a committee recommended that the committee recommended the committee recommended

The committee recommended that text addressing anonymity and safety be included in the pamphlet "Understanding "Mity Anonymity" as follows:

Q. Is it okay to tell someone if I witness or experience inappropriate behavior that happens either during or outside meeting times? Can I alert the proper authorities if there is a criminal behavior?

A. Groups strive to provide as safe an environment as possible in which members can focus on sobriety, and, while anonymity is central to that purpose, is it not intended to be a cloak protecting inappropriate or criminal behavior. Calling the proper authorities in such cases is a serious step, meant to preserve the safety of members and does not go against any A.A. Traditions.

Call the Question - Yes 115 / No 12

PASSED - Yes 108 / No 20

The committee recommended that the wording of the last sentence in the section titled, "How A.A. Members Maintain Sobriety" in the flyer "A.A. at a Glance," be changed from:

Sobriety is maintained through sharing experience, strength and hope at group meetings and through the suggested Twelve Steps for recovery from alcoholism.

and O

Sobriety is maintained through sharing experience, strength and hope at group meetings and through the Twelve Steps of Alcoholics Anonymous, which are suggested as a program of recovery.

PASSED - Yes 114 / No 14



The committee recommended that a progress report on the usefulness and effectiveness of the A.A.W.S. YouTube channel be brought back to the 2020 Conference Committee on Public Information. (3.7K subscribed-Search AAWS YouTube)

PASSED - Yes 94 / No 35



The committee recommended that all current video PSA titles be updated for search optimization purposes.

PASSED - Yes 127 / No 1

The committee recommended that A.A. World Services, Inc. apply for "LegitScript" certification to qualify for Google Ad Words/Grants.

AMENDMENT to add A.A. Grapevine, Inc. PASSED - Yes 100 / No 26
Motion to Reconsider - Yes 63 / No 63
AMENDMENT to add 'separately'

FAILED - Yes 24 / No 103

The committee recommended that A.A. World Services, Inc. and A.A. Grapevine, Inc. apply for "LegitScript" certification to qualify for Google Ad Words/Grants.

Call the Question - Yes 105 / No 24 PASSED - Yes 97/No 31 Motion to Reconsider – Yes 59 / No 71



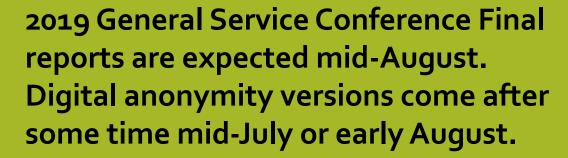
The committee recommended that A.A. World Services, Inc. apply for Google AdWords Grants, for the purpose of providing information about A.A. to the public.

PASSED - Yes 91/No 36

The committee recommended that A.A. World Services, Inc. implement Google AdWords for the purpose of providing information about A.A. to the public and that a report be brought back to the 2020 Conference Committee on Public Information.

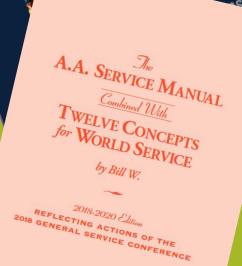
PASSED - Yes 101 / No 27

REPORT & CHARTER



The committee reviewed the progress report from the A.A.W.S. Publishing Department on the redesign of the A.A. Service Manual and forwarded their comments to the Publishing Department.

The committee requested that the General Service Office explore alternative methods of accessing and distributing the A.A. Directories.



TREATMENT & ACCESSIBILITIES

ACCESS to A.A.

Access to A.A.

Members share

On overcoming
barriers

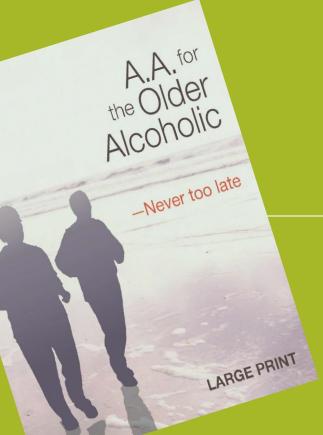
This is A.A. General Service Conference-approved literature

The committee recommended that Ashley's story (an A.A. member who is Deaf) be added to the pamphlet "Access to A.A.: Members Share on Overcoming Barriers" and that the video version of the pamphlet be updated to reflect this change.

Call the Question - Yes 127 / No 3

PASSED - Yes 111 / No 18

TREATMENT & ACCESSIBILITIES



The committee recommended that the pamphlet "A.A. for the Older Alcoholic - Never Too Late" be updated with a revised introduction; current and inclusive stories; reference to online A.A.; and an updated "How Do I find A.A.?" section. The committee requested that a progress report or draft pamphlet be brought back to the 2020 Conference Committee on Treatment and Accessibilities.

PASSED - Yes 124 / No o

TREATMENT & ACCESSIBILITIES



The committee recommended that the trustees' Committee on Cooperation with the Professional Community/Treatment and Accessibilities develop anonymity-protected audio interviews with military professionals about their experience with A.A. as a resource for posting online.

Call the question Yes 121 / No 5
PASSED - Yes 122 / No 5

TRUSTEES COMMITTEE





The committee reviewed the drafted procedures for a partial or complete reorganization of the General Service Board, the A.A. World Services Board and AA Grapevine Board. The committee agreed that the procedure needed additional specificity, offered suggestions and requested that the trustees' Committee on Nominating bring back a revised plan to the 2020 Conference Committee on Trustees.

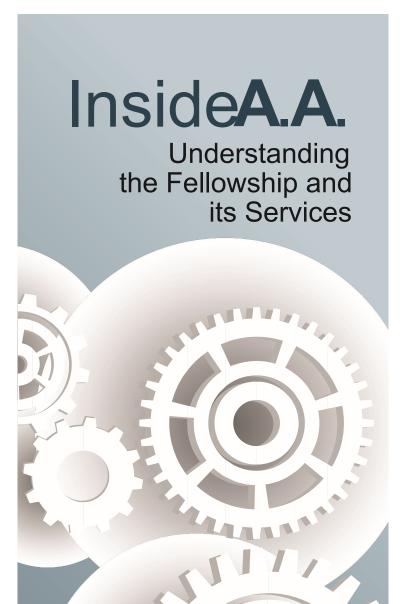
TRUSTEES COMMITTEE

Northeast Regional Trustee

Francis Gilroy (Area 30 – Eastern Massachusetts)



TRUSTEES COMMITTEE

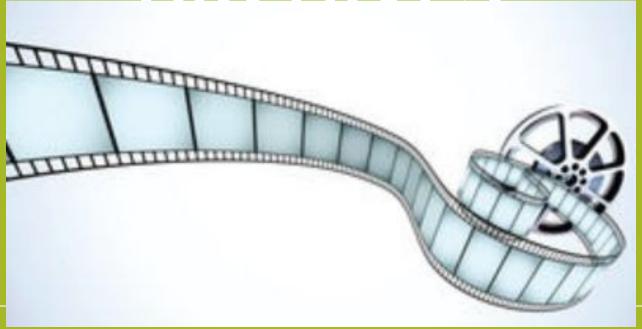


New Class A Trustees

Sr. Judith Ann Karam, CSA, FACHE

Al J. Mooney MD, FAAFP, FASAM

ARCHIVES



"...at an estimated cost of \$5,000, the committee recommended that the 1940s home movie of the co-founders, Bill and Bob, and their wives be added to the Archives video, "Markings on the Journey."

PASSED - Yes 134 / No o

INTERNATIONAL CONVENTIONS & REGIONAL FORUMS

2020 Detroit - Love and Tolerance Is Our

2020 A.A. International Convention

Get Ready!

iPrepárate! Préparez-vous!

INTERNATIONAL CONVENTIONS - PECLONAL FORUMS

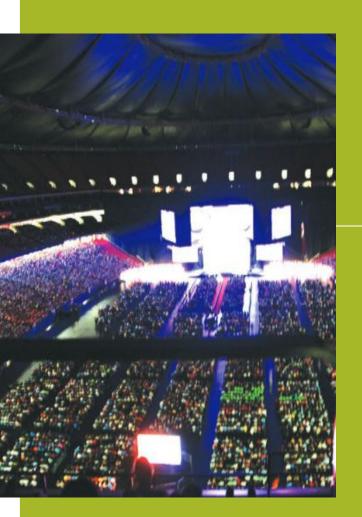
International Convention Vancouver, Canada 2025 International Convention!! July 2-5, 2020 Detroit, MI

2020 Detroit Love and Tolerance Is Our

International Convention St. louis, Mo 2030

The committee recommended that an anonymity-protected photograph of the flag ceremony to be taken at the 2020 International Convention.

INTERNATIONAL CONVENTIONS & REGIONAL FORUMS



The committee recommended that an anonymity-protected Internet broadcast of the 2020 International Convention Opening Flag Ceremony be approved.

PASSED - Yes 130 / No 1

The committee recommended that an anonymity-protected video footage with highlights of the 2020 International Convention be produced for maintaining archival footage of the Convention, as well as for sharing the spirit and enthusiasm of the 2020 International Convention.

INTERNATIONAL CONVENTIONS & REGIONAL FORUMS



- •Compiling notes from the first-timer sharing at a Forum for later distribution to encourage members to attend a future Forum
- Consider developing a Regional Forum app
- •Develop a micro-site in addition to mailing Regional Forum flyers
- •Increase awareness at the local level, including "intentional" outreach to all populations (i.e., Linquistic & YPAA Communities.)
- •Encourage local welcome committees to create "Save the Dates."
- •Consider inviting A.A.W.S./AA Grapevine directors to "non-service" A.A. events to increase awareness of regional forums
- •Place information about Forums in the AA Grapevine and La Vina.

FLOOR ACTIONS RESULTING IN CONFERENCE ADVISORY ACTIONS

- 1. The proposed floor action that "A draft Fourth Edition of the Spanish Big Book, Alcohólicos Anonimos, be developed and a progress report be brought to the 2020 General Service Conference" be committed to the trustees' Literature Committee.
- 2. The proposed floor action that "The pamphlet 'A.A. for the Black and African American Alcoholic' be updated and a progress report and/or a draft be presented to the 2020 General Service Conference" be committed to the trustees' Literature Committee.
- 3. The "A.A.W.S. Policy on Publication of Literature: Updating Pamphlets and Other A.A. Materials" be recommitted to the trustees' Literature Committee with an updated proposed policy to be brought back to the 70th General Service Conference.



"If we stick close to our Traditions, Concepts, and Warranties, and if we keep an open mind and an open heart, we can deal and with...any... problems that we have or ever will have. If we ever falter and fail, it will be...because of us. It will be because we can't control our own egos or get along well enough with each other. It will be because we have too much fear and rigidity and not enough trust and common sense."

Bob Pearson, G.S.O. senior adviser, 1986 Farewell Talk.

I am forever grateful for the experience you have allowed me to have because I showed up to carry the message of Alcoholics Anonymous to anyone, anywhere.

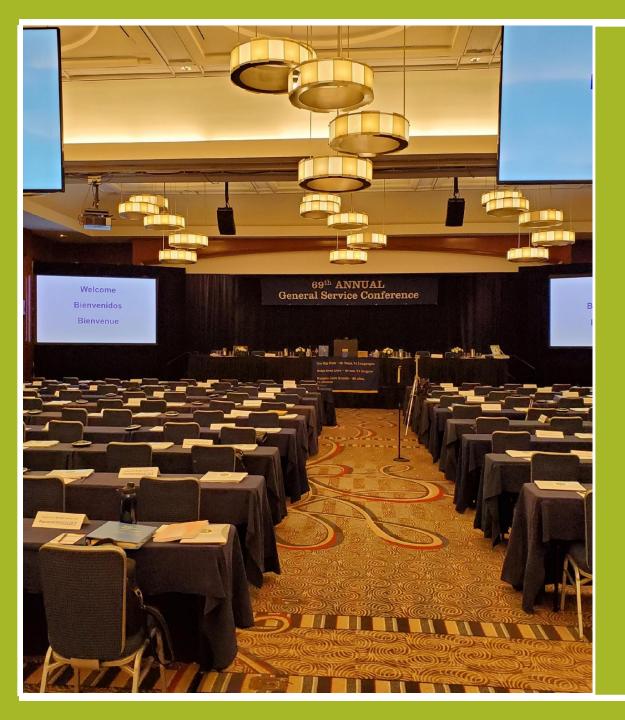


PHOTO ROLL









Shipping and Receiving, Then and Now.

468-470 Park Ave., South, circa 1970.



